



28 July 2016

To Whom It May Concern

This letter serves to confirm that **Byhet Construction Pretoria (Pty) Ltd** has demonstrated that they have the experience, equipment, supervision and manpower to apply TAL products in accordance with our Specifications and Instructions, and therefore have been appointed as a TAL Registered Tiling Contractor.

The Warranty Programme introduced by TAL offers the client a 10 Year Warranty on any tiling installation, provided the following criteria are met :

- A detailed Materials and Methods Specification is issued by TAL for that particular project;
- TAL products are used strictly in accordance with the Specification;
- The tiling is undertaken by a TAL Registered Tiling Contractor, and regular site visits are conducted by TAL Consultants to inspect the tiling in progress.

With the above in place your company will qualify for the 10 Year Warranty. This will alleviate the risk of any tile installation failures as our Company will carry the risk on your behalf.

TAL shall not be liable for any defects or damage due to external causes or factors beyond the control of TAL including, without limitation, building or foundation movement (cracking, creep, deflection, vibration, etc), design defects, earth tremor or other seismic disturbances, land slip, fire, flood or other immersion, or any products which have been adulterated, contaminated or misused in any way. The aforementioned list is not exhaustive.

Please feel free to contact us if you require further information regarding the 10 Year Warranty or any of the other services offered by TAL.

Yours faithfully,

**MARIUS BOTHA**  
**SENIOR REGIONAL OPERATIONS MANAGER**

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